

# LDS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
510013	REYNOLDS MEMORIAL HOSPITAL	800 WHEELING AVE
341317	STOKES-REYNOLDS MEMORIAL HOSPITAL	1570 NC 8 & 89 HWY NORTH
261304	ADVANCED HEALTHCARE MEDICAL CENTER	ROUTE 4, BOX 4269
051321	HEALDSBURG DISTRICT HOSPITAL	1375 UNIVERSITY AVENUE
140172	ST JAMES HOSP & HLTH CTR-OLYMPIA FLDS	20201 S CRAWFORD AVENUE
521345	WESTFIELDS HOSPITAL	535 HOSPITAL RD
460006	LDS HOSPITAL	324 8TH AVENUE
420016	BARNWELL COUNTY HOSPITAL	PO BOX 588 811 REYNOLDS ROAD
140161	SAINT JAMES HOSPITAL	2500 WEST REYNOLDS STREET
110024	CANDLER HOSPITAL	5353 REYNOLDS STREET
340010	WAYNE MEMORIAL HOSPITAL	2700 WAYNE MEMORIAL DR

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Address 2	Address 3	City	State
		GLEN DALE	WV
		DANBURY	NC
		ELLINGTON	MO
		HEALDSBURG	CA
		OLYMPIA FIELDS	IL
		NEW RICHMOND	WI
		SALT LAKE CITY	UT
		BARNWELL	SC
		PONTIAC	IL
		SAVANNAH	GA
		GOLDSBORO	NC

# LDS

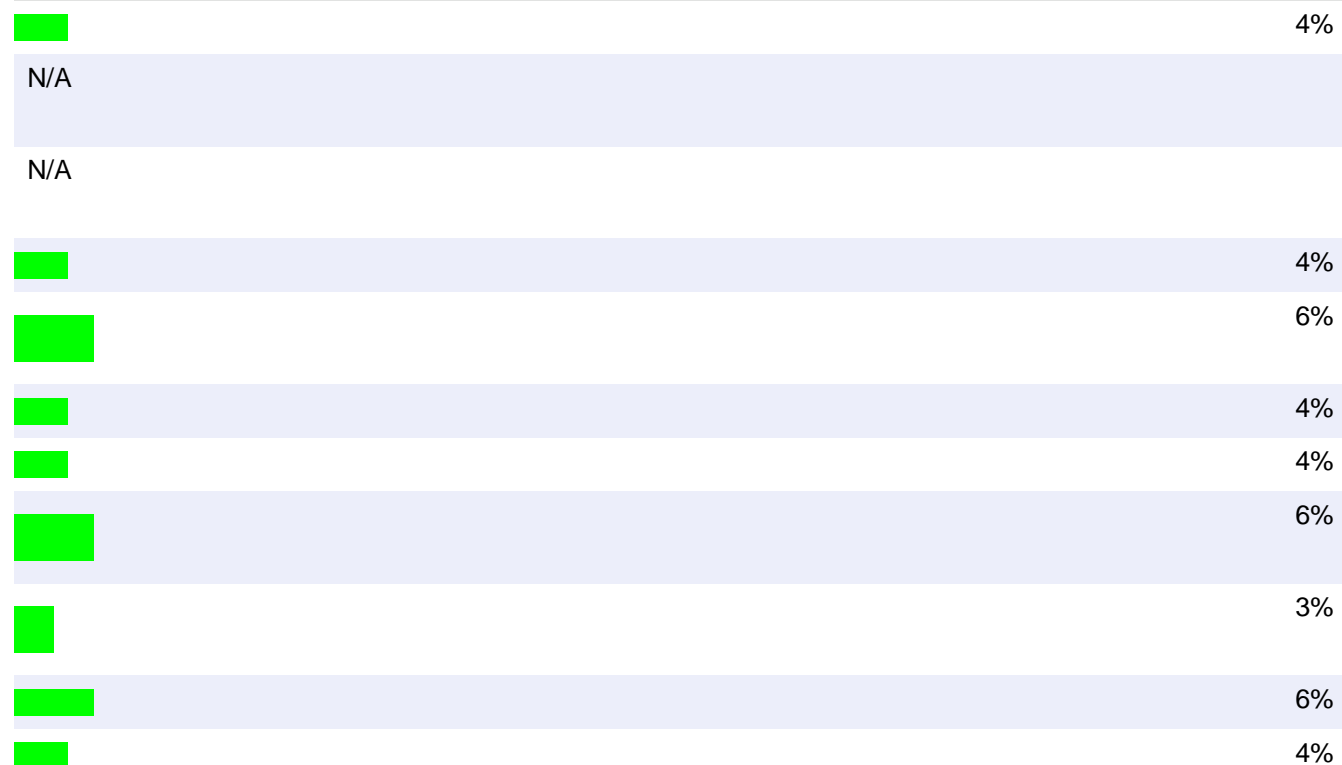
Based on Survey of Patients' Hospital Experiences (HCAHPS)

ZIP Code	County Name	Phone Number
26038	MARSHALL	3048433230
27016	STOKES	3365932831
63638	REYNOLDS	5736632511
95448	SONOMA	7074316500
60461	COOK	7087474000
54017	SAINT CROIX	7152462101
84143	SALT LAKE	8014081100
29812	BARNWELL	8035414161
61764	LIVINGSTON	8158422828
31412	CHATHAM	9128196000
27534	WAYNE	9197361110

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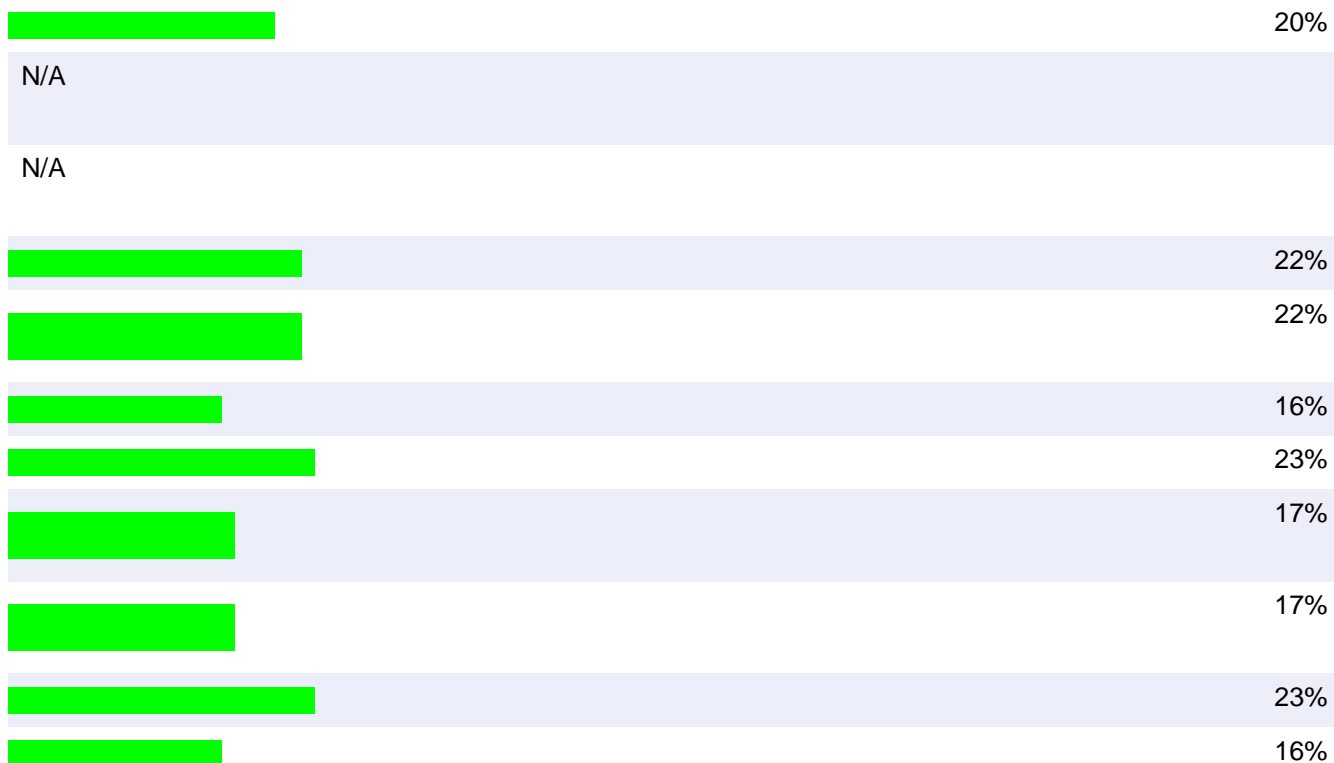
Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Usually" communicated well.



# LDS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Always" communicated well.

76%

N/A

N/A

74%

72%

80%

73%

77%

80%

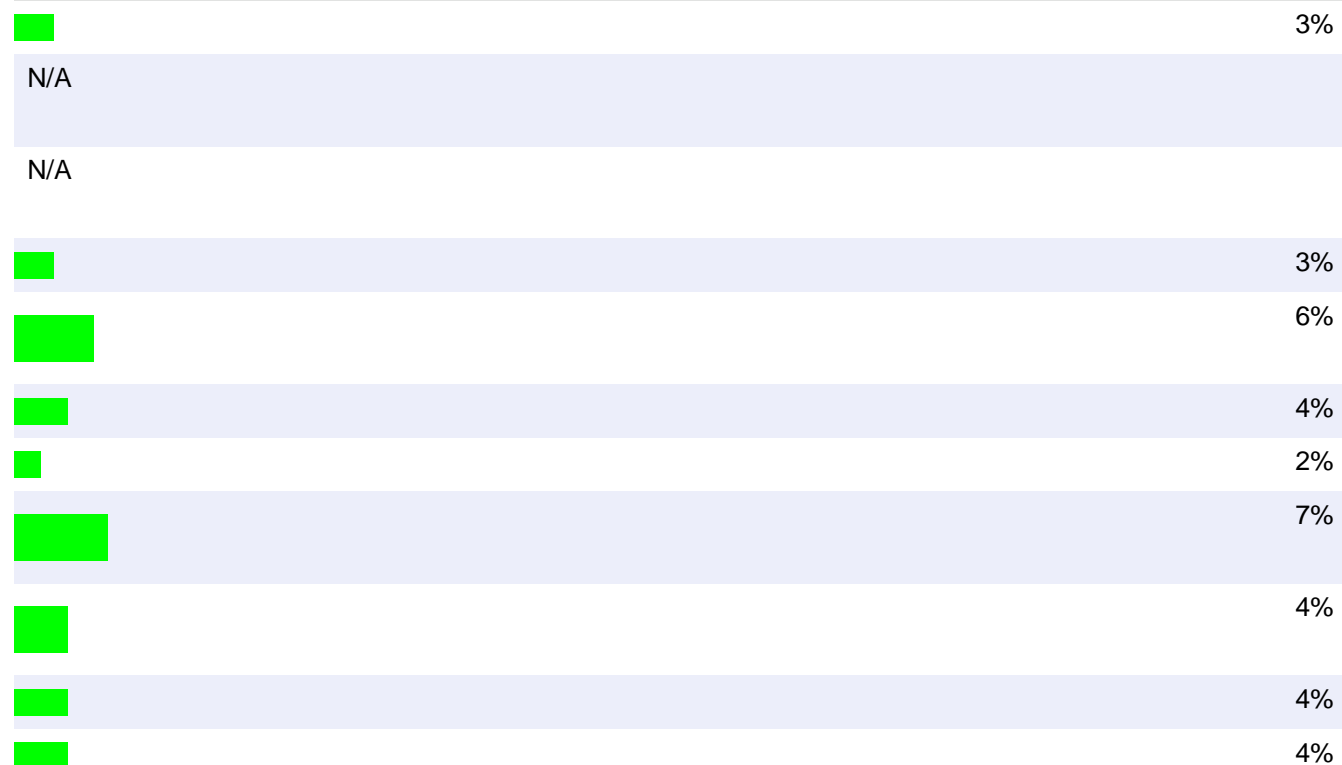
71%

80%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

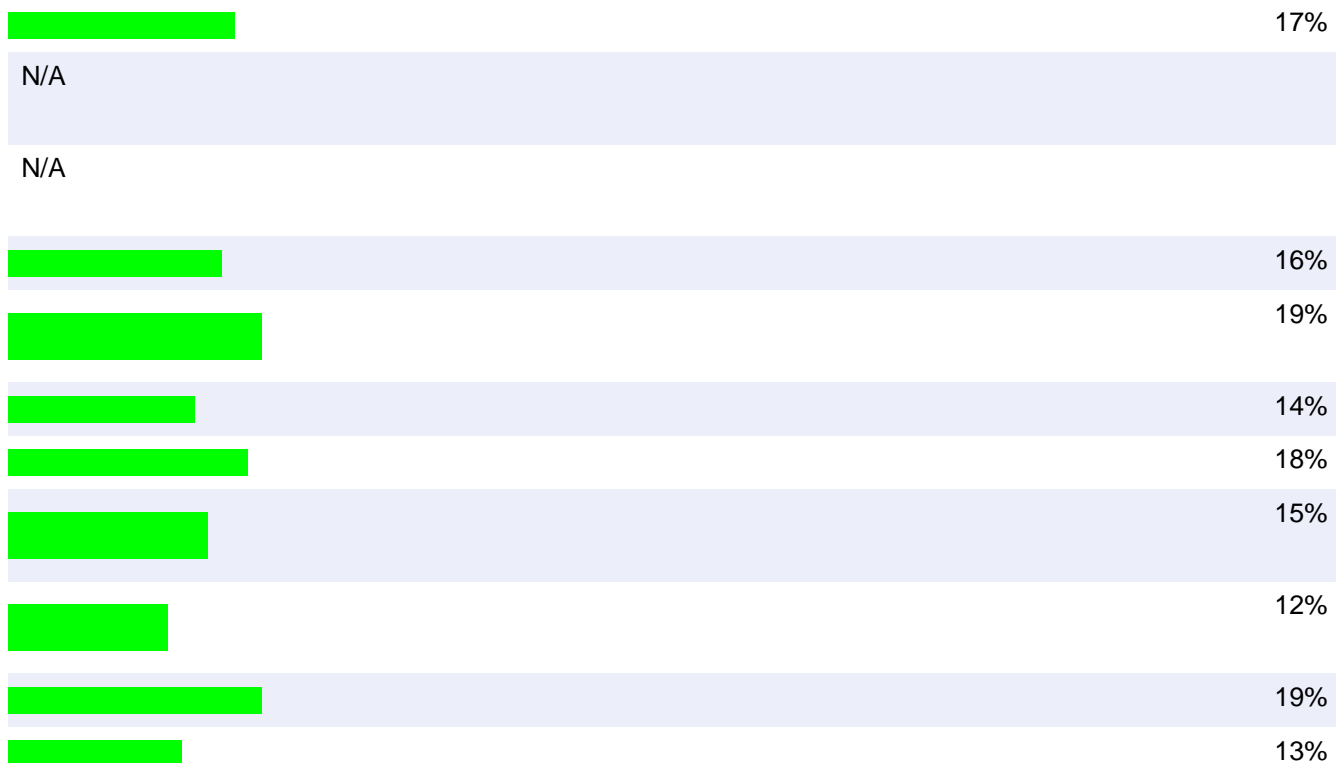
Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.



# LDS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated well.





# LDS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Always" communicated well.

80%

N/A

N/A

81%

75%

82%

80%

78%

84%

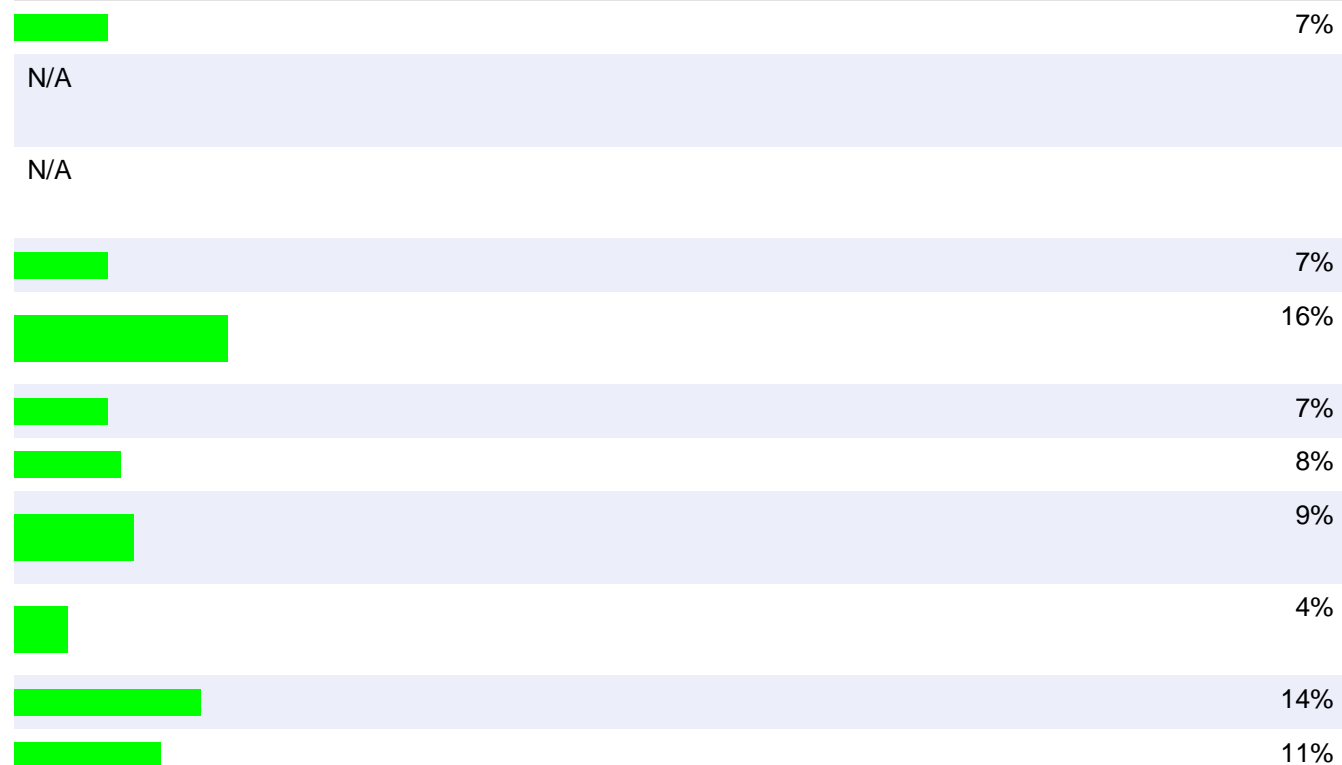
77%

83%

# LDS

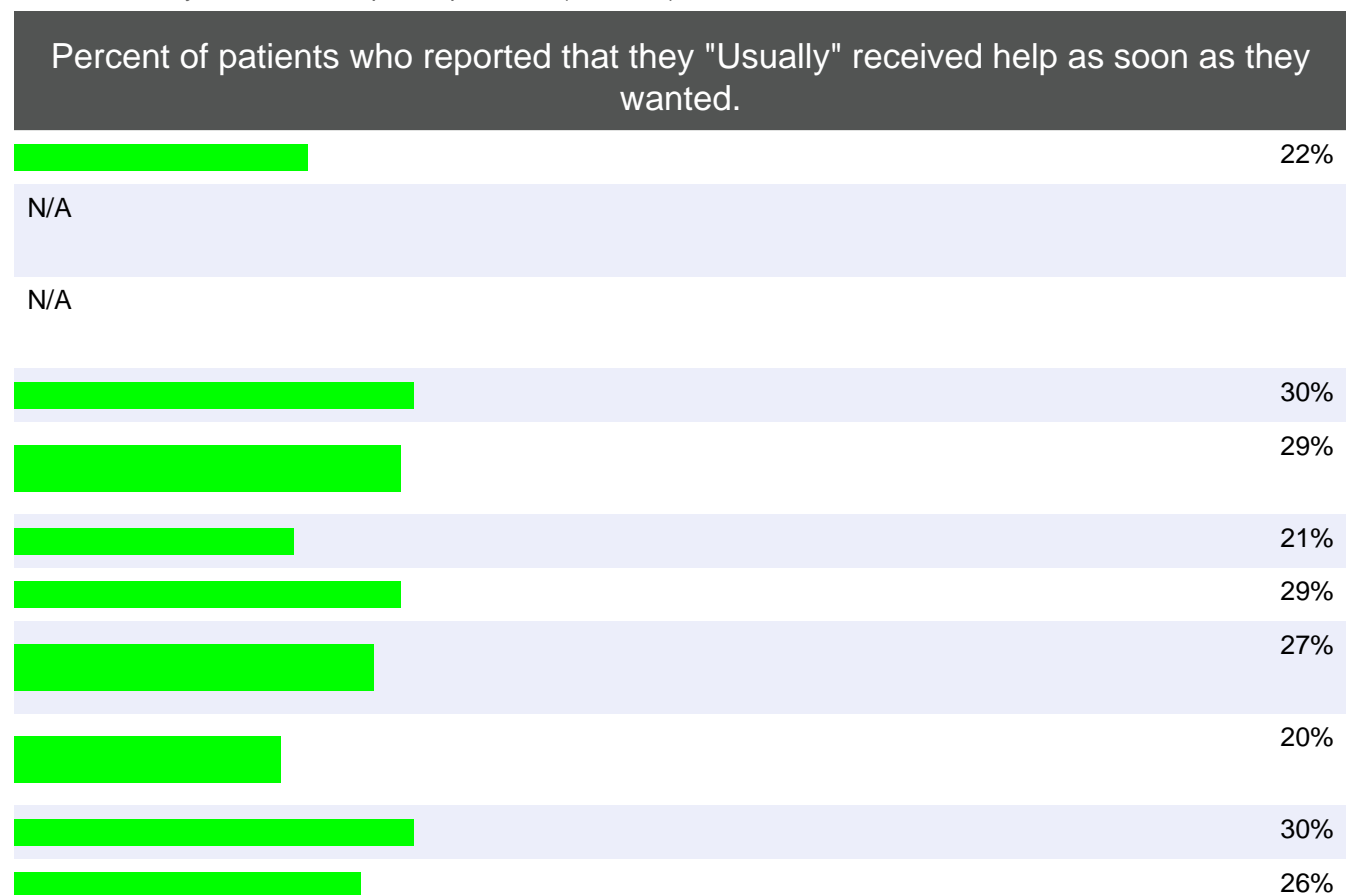
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



# LDS

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# LDS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Always" received help as soon as they wanted.

71%

N/A

N/A

63%

55%

72%

63%

64%

76%

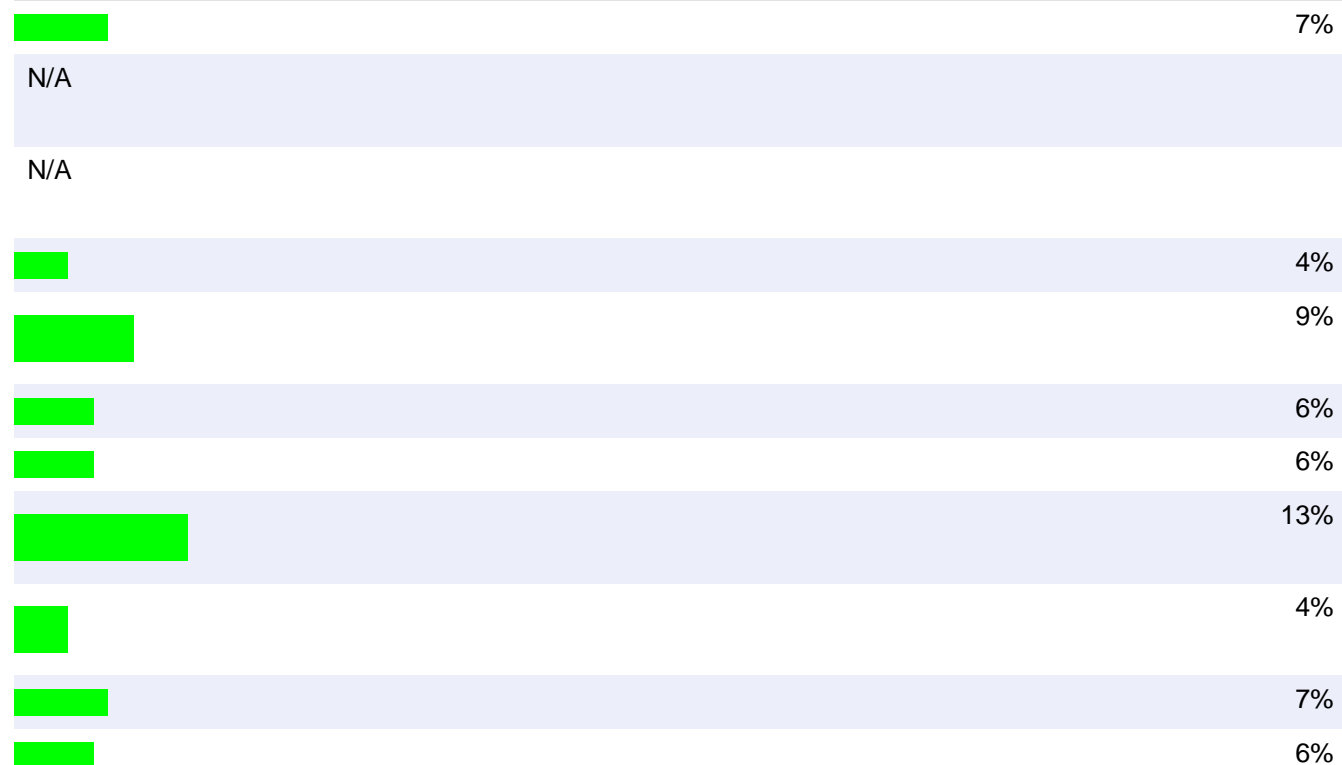
56%

63%

# LDS

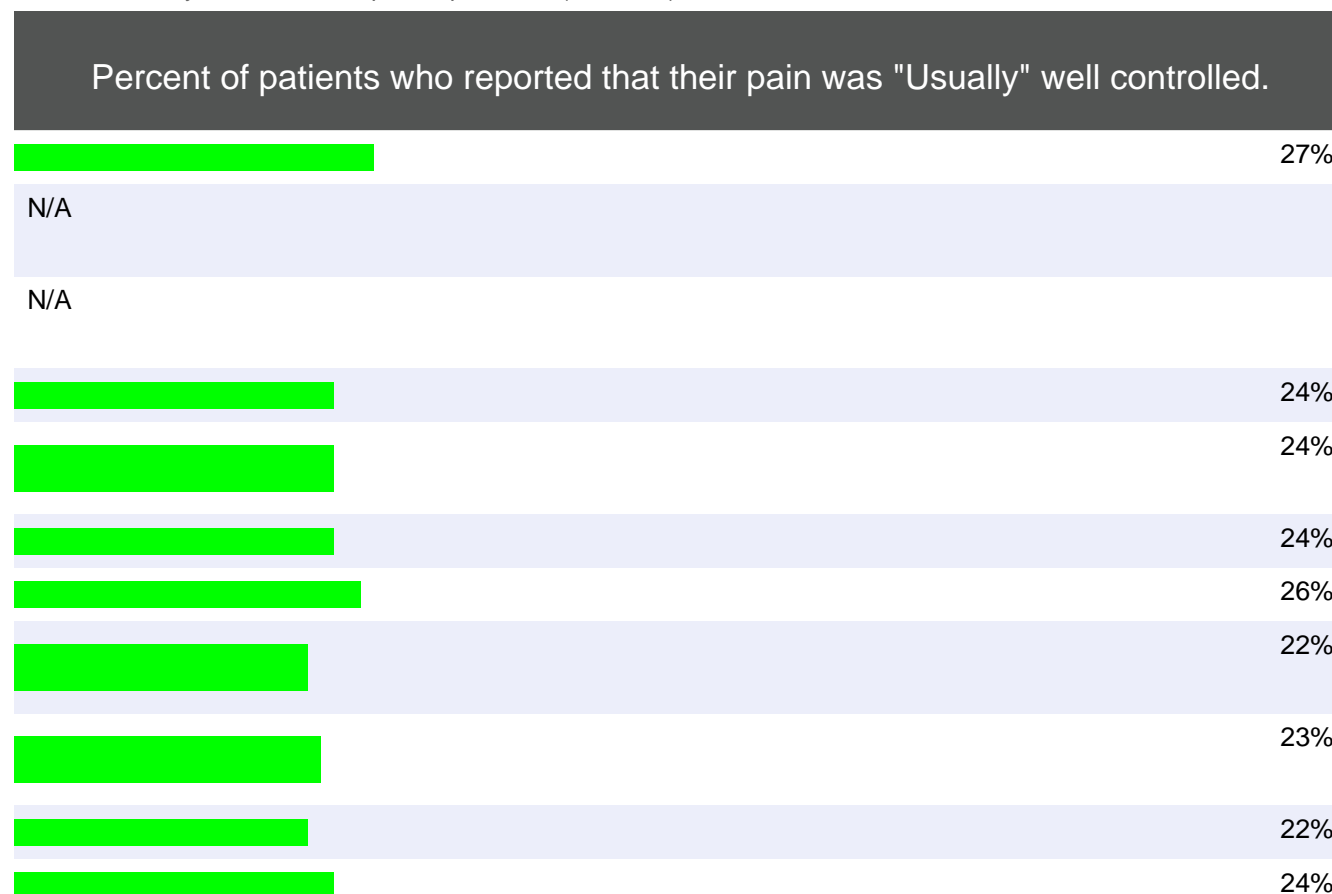
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



# LDS

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# LDS

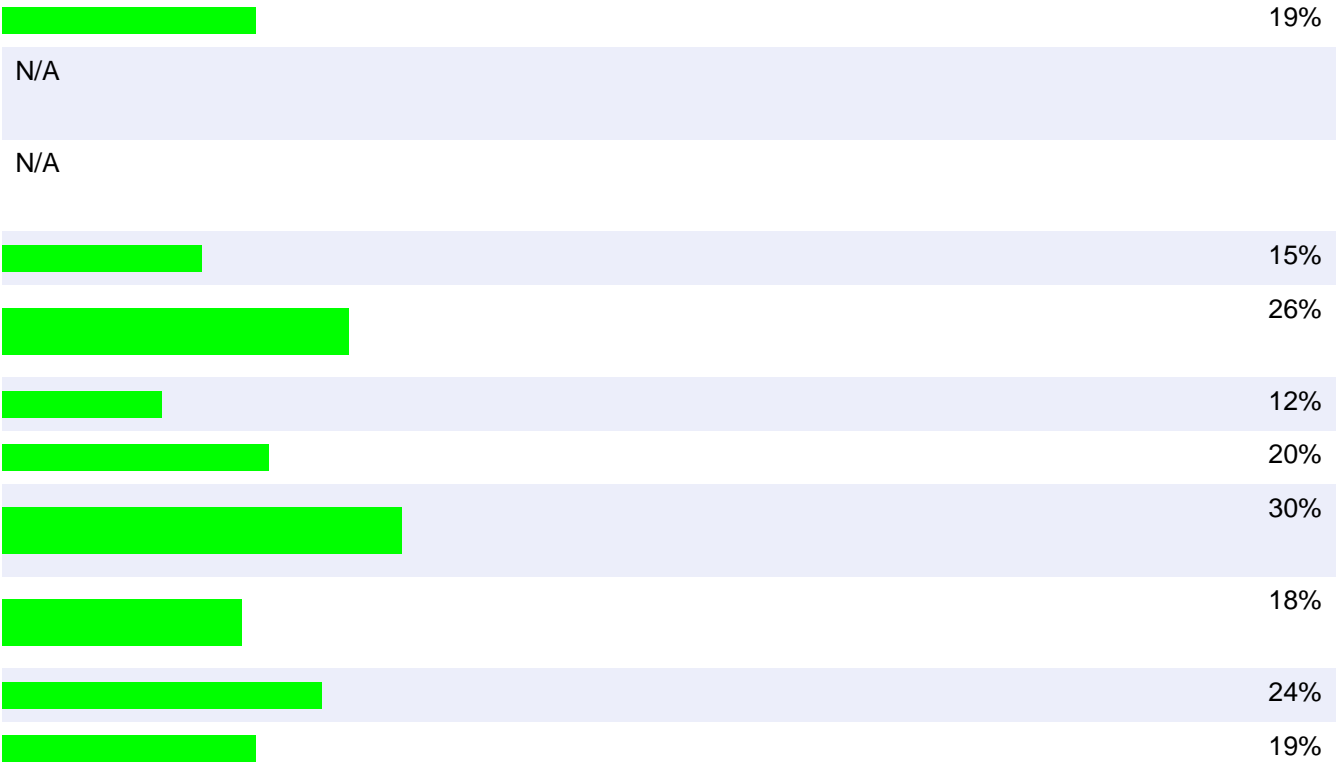
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.

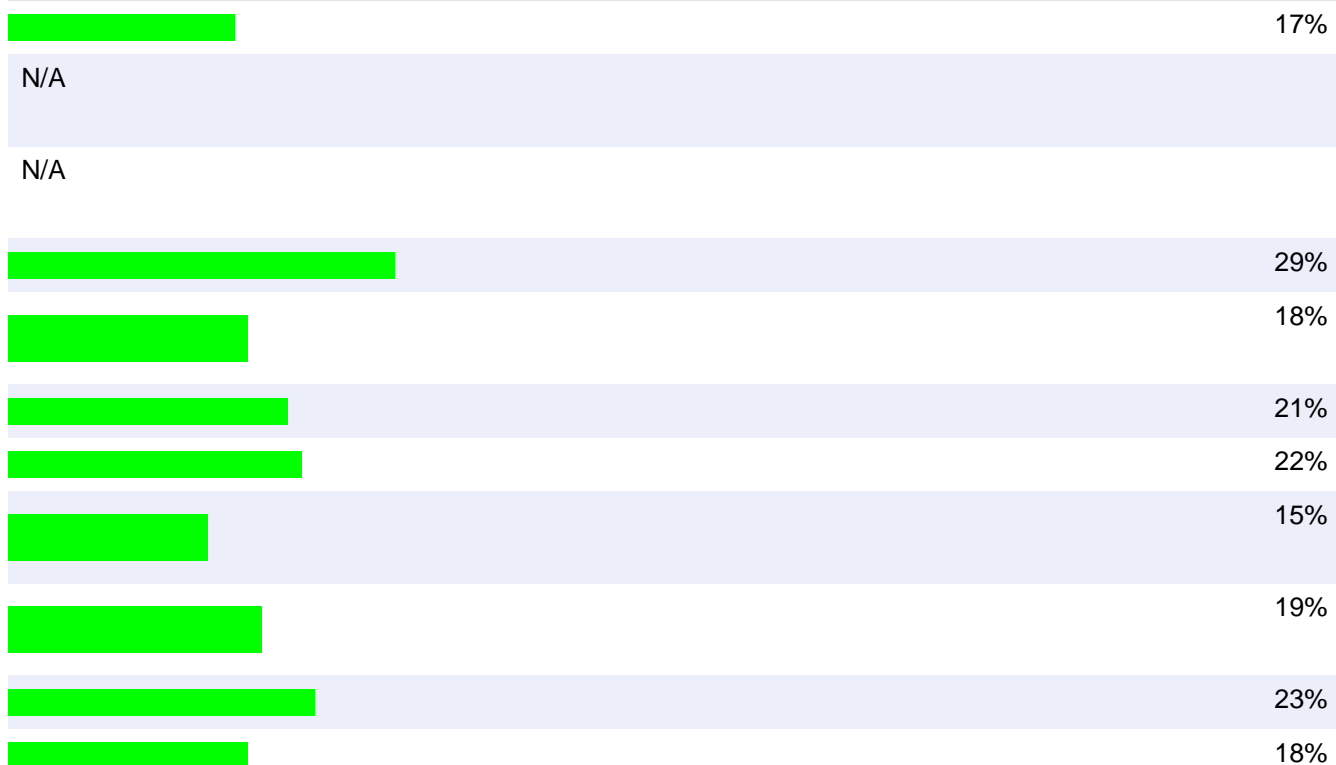




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Based on Survey of Patients' Hospital Experiences (HCAHPS)

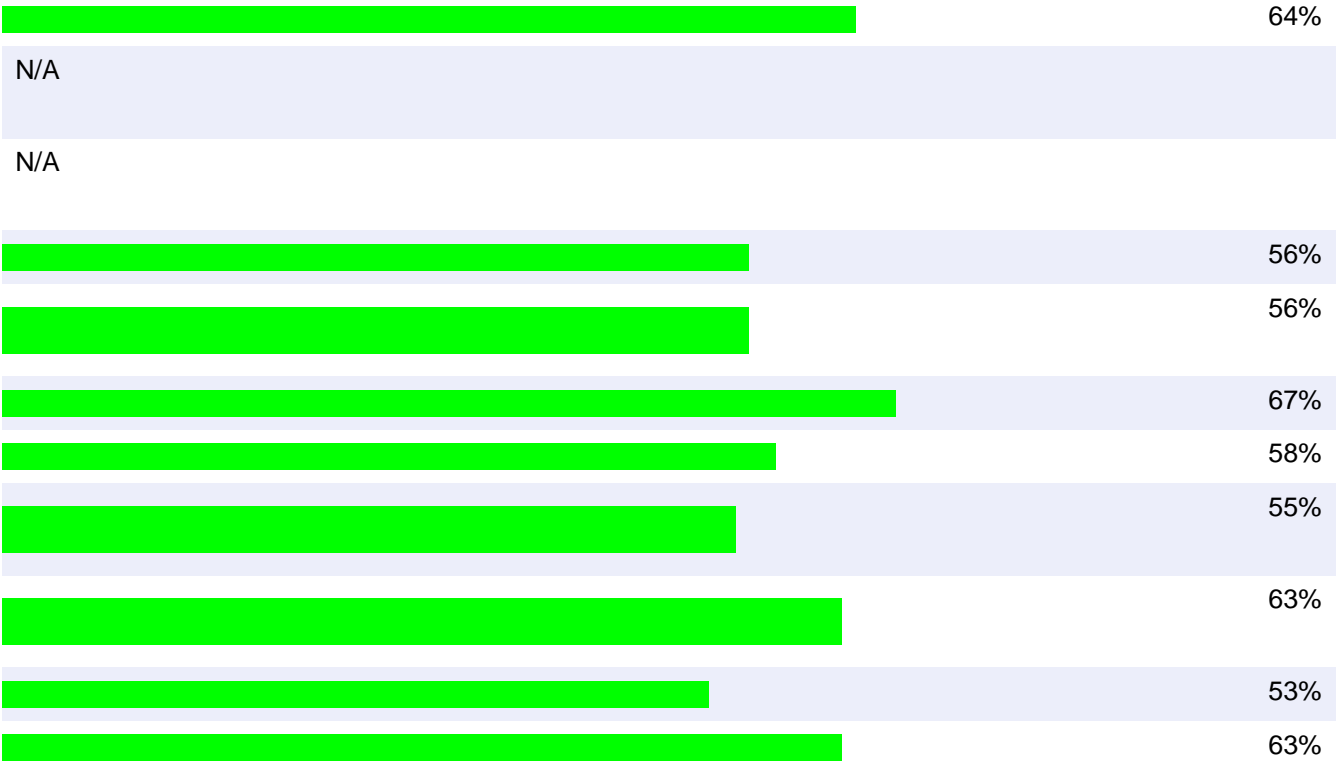
Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



# LDS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

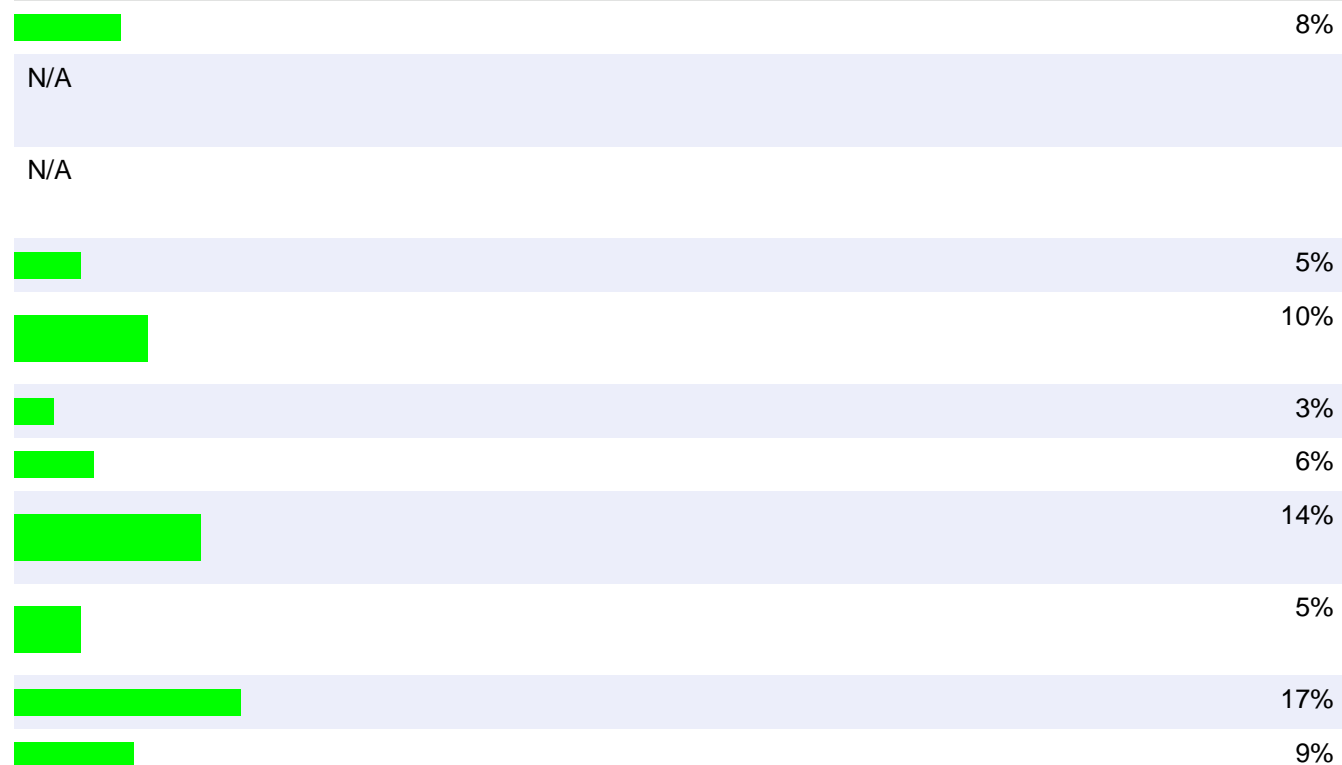
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

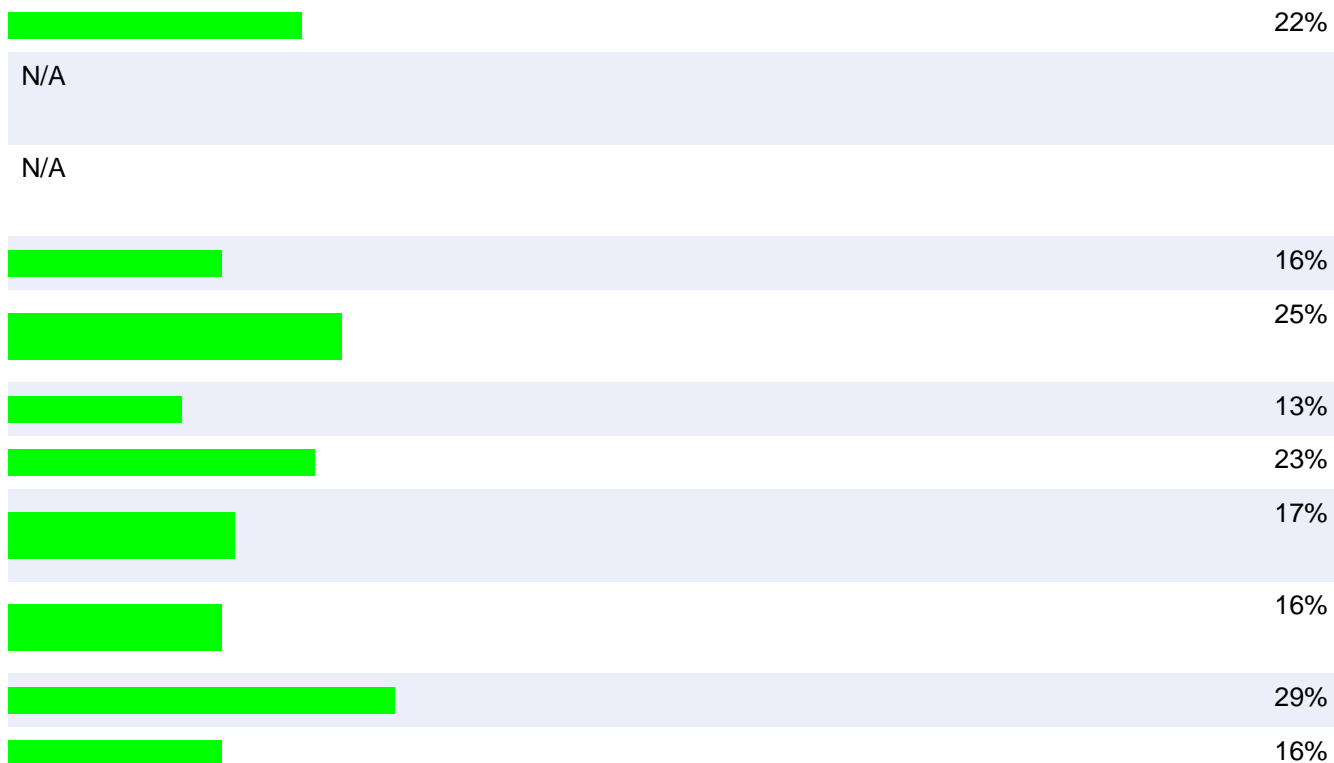
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



# LDS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Usually" clean.



# LDS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Always" clean.

70%

N/A

N/A

79%

65%

84%

71%

69%

79%

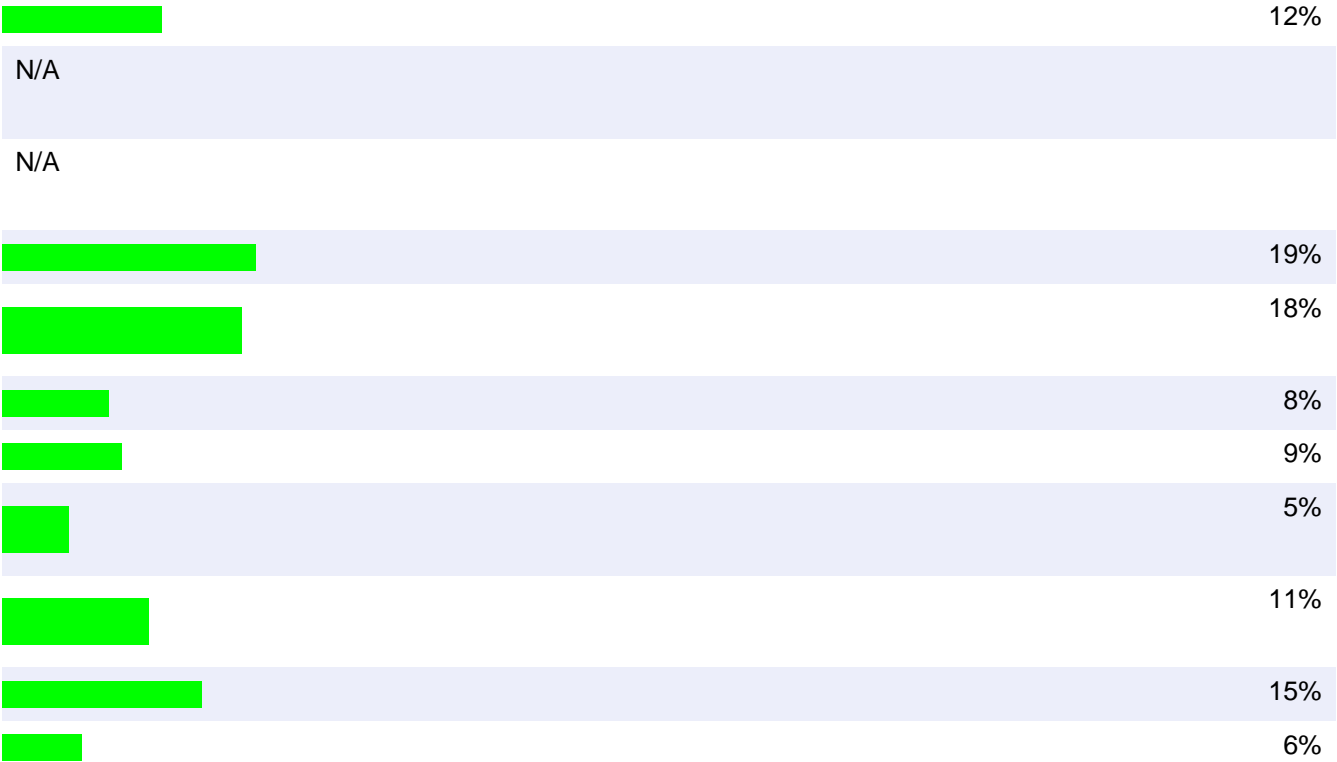
54%

75%

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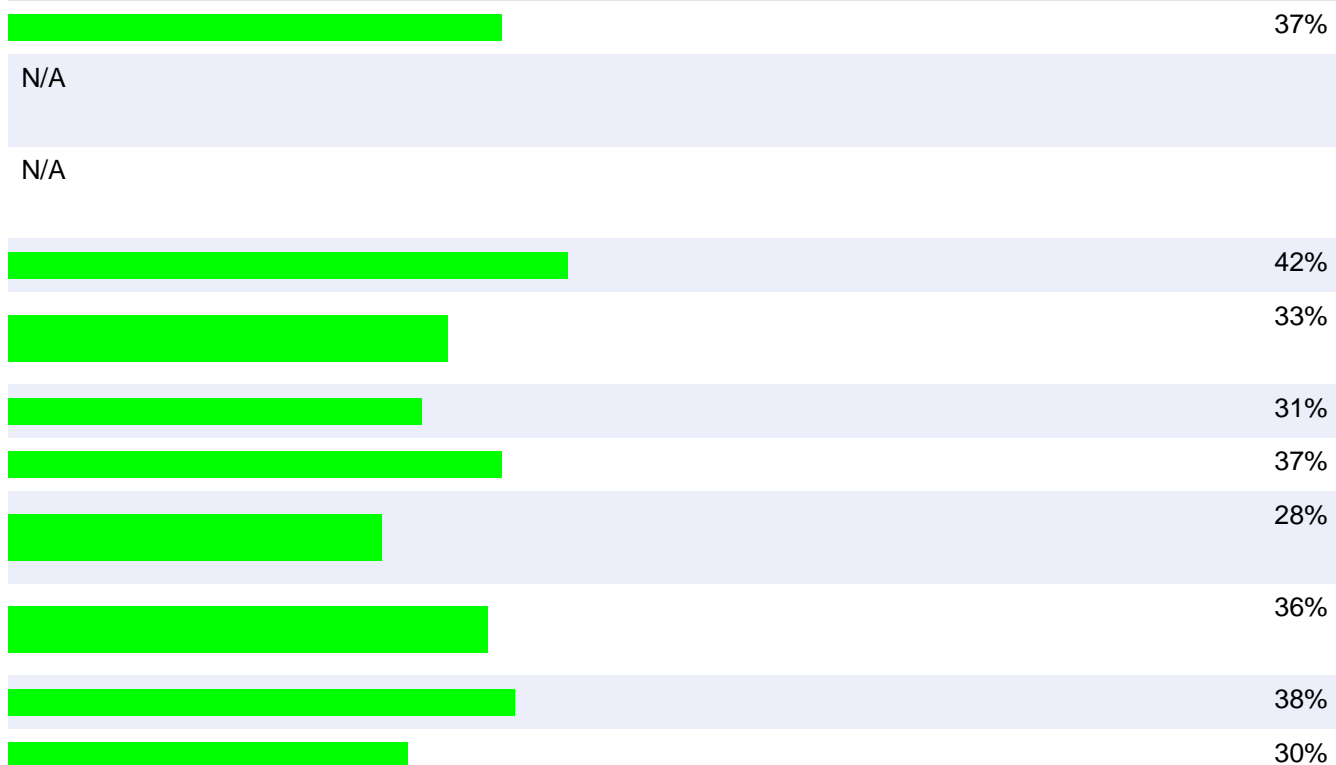
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



# LDS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Usually" quiet at night.



# LDS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Always" quiet at night.





# LDS

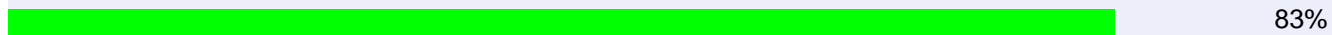
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



N/A

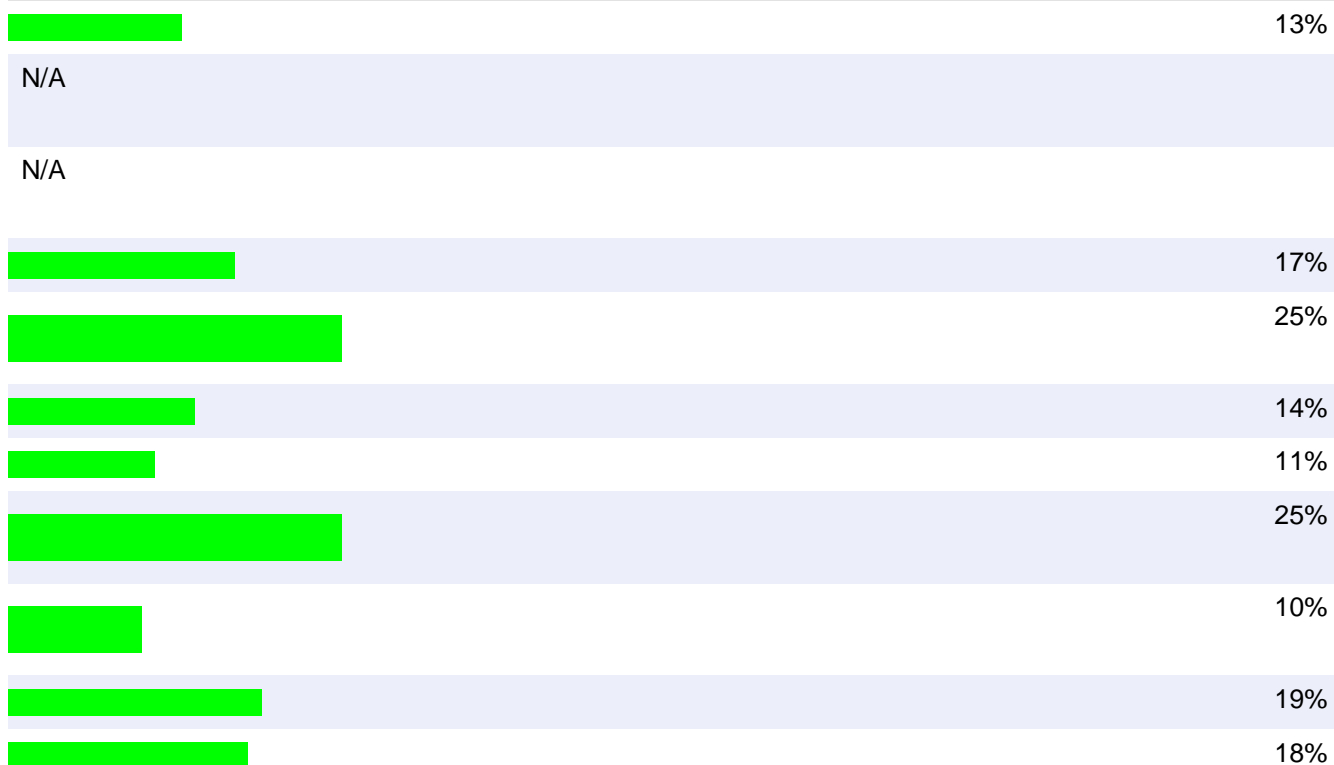
N/A



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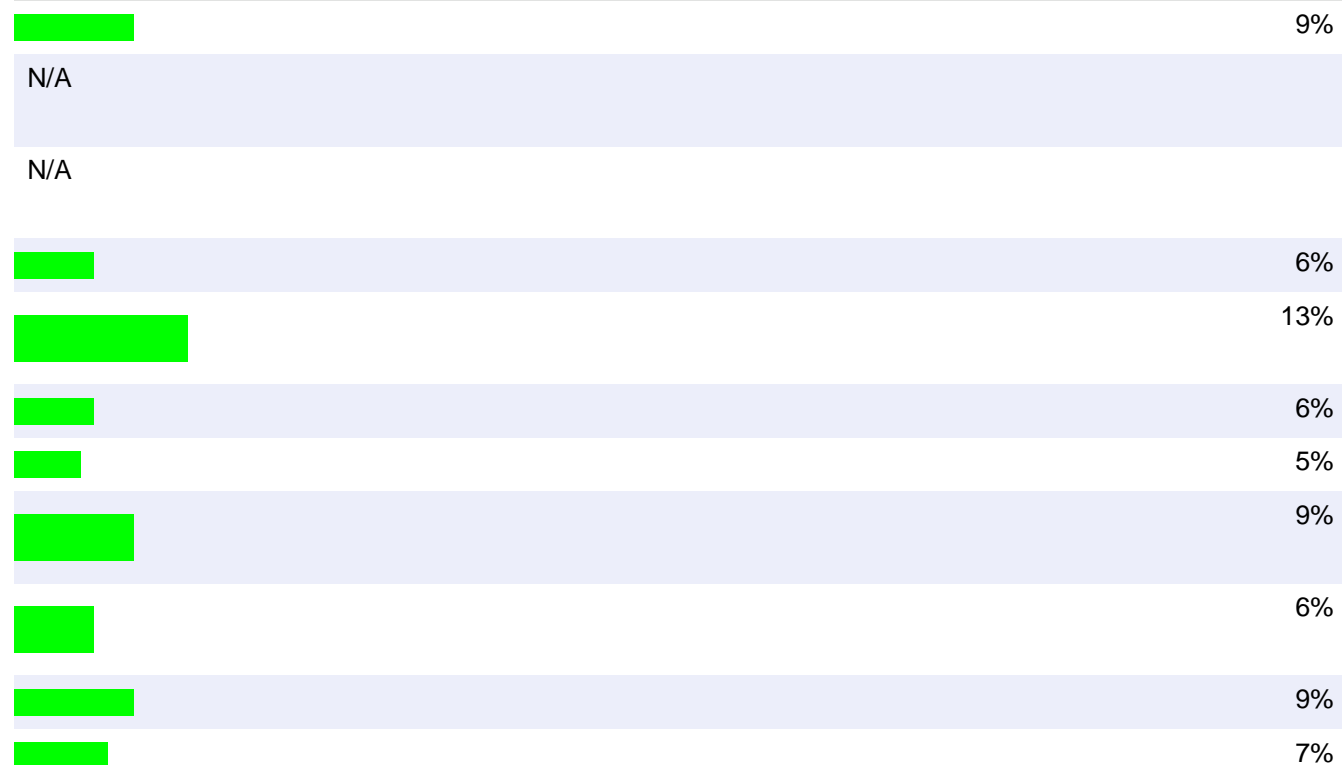
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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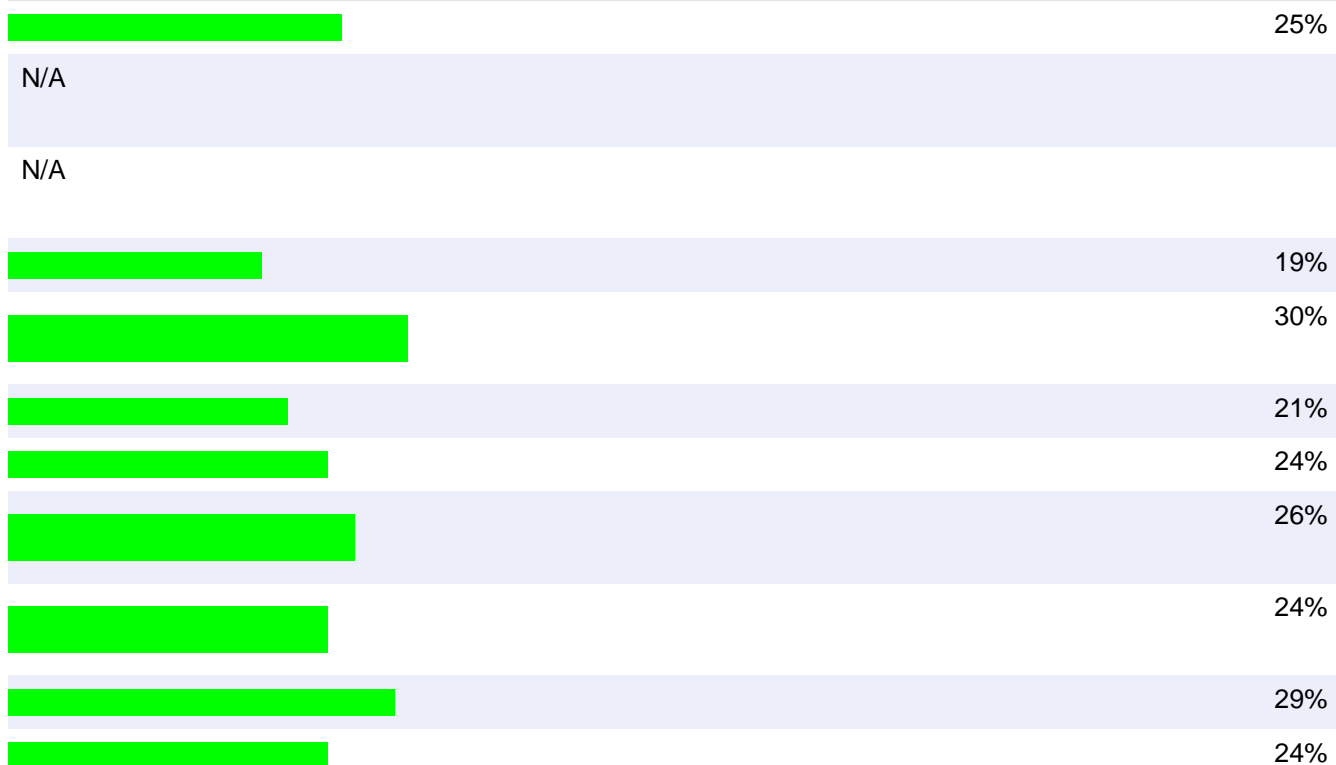
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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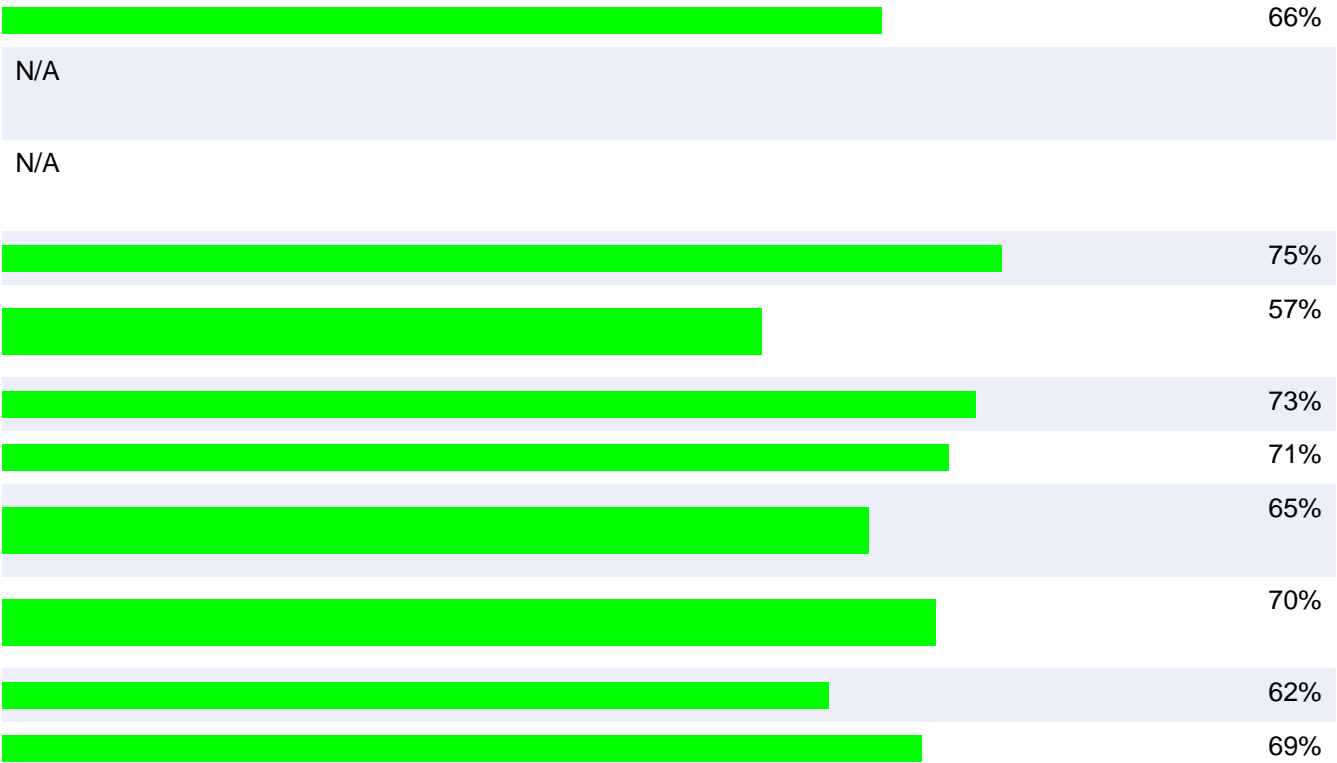
Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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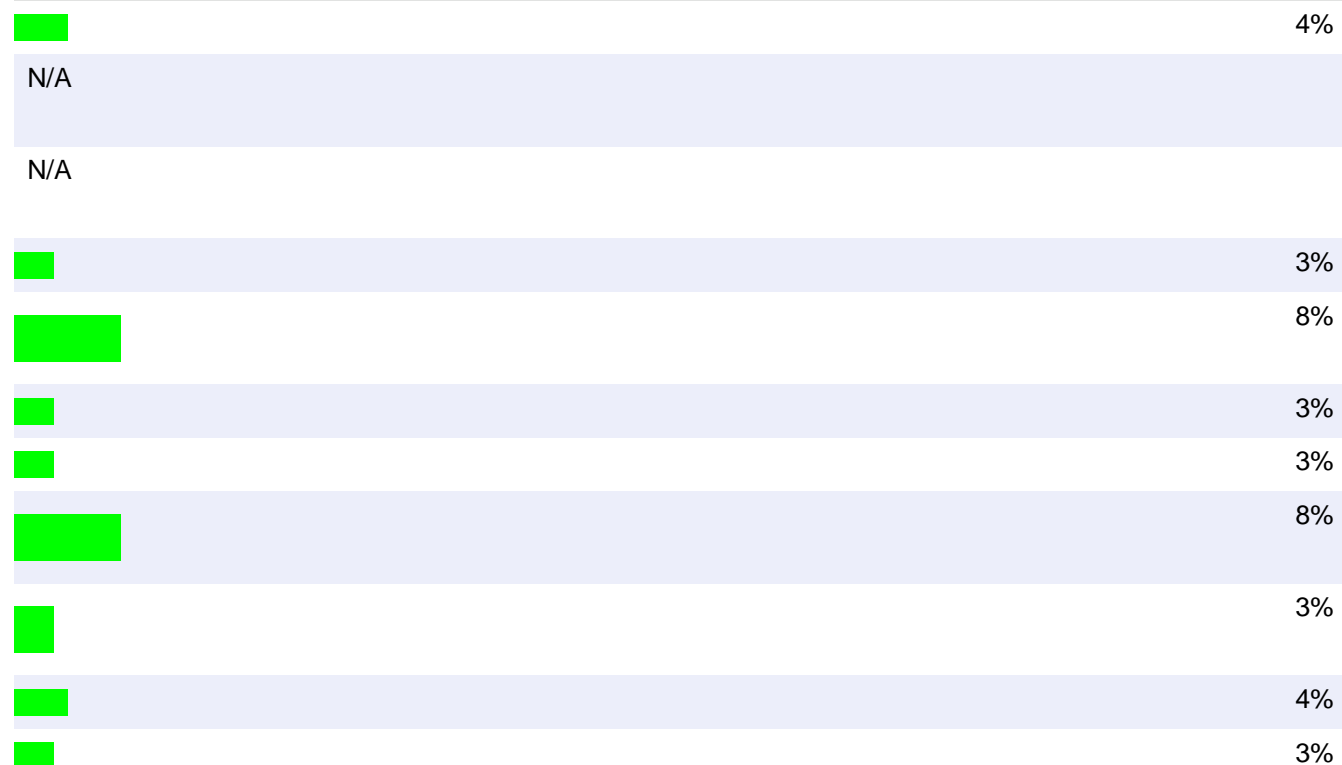
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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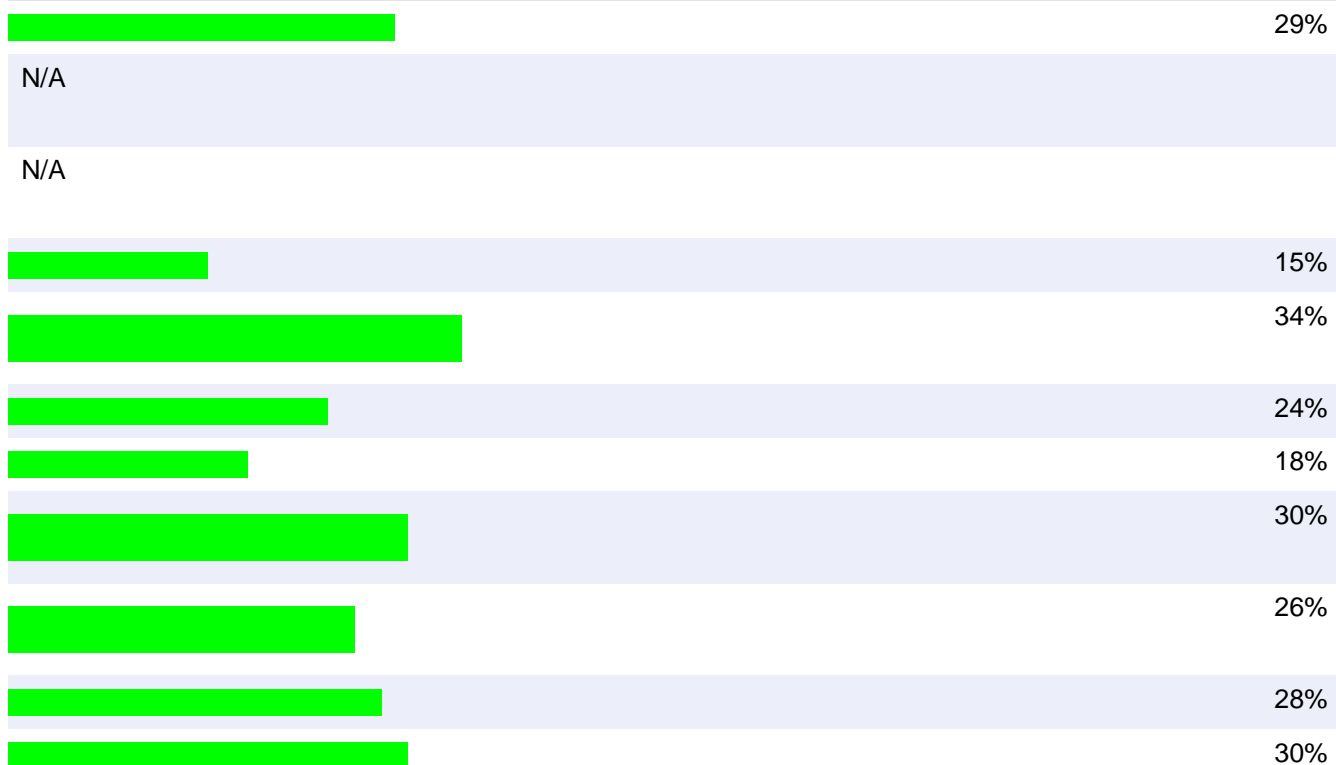
Percent of patients who reported NO,they would not recommend the hospital.



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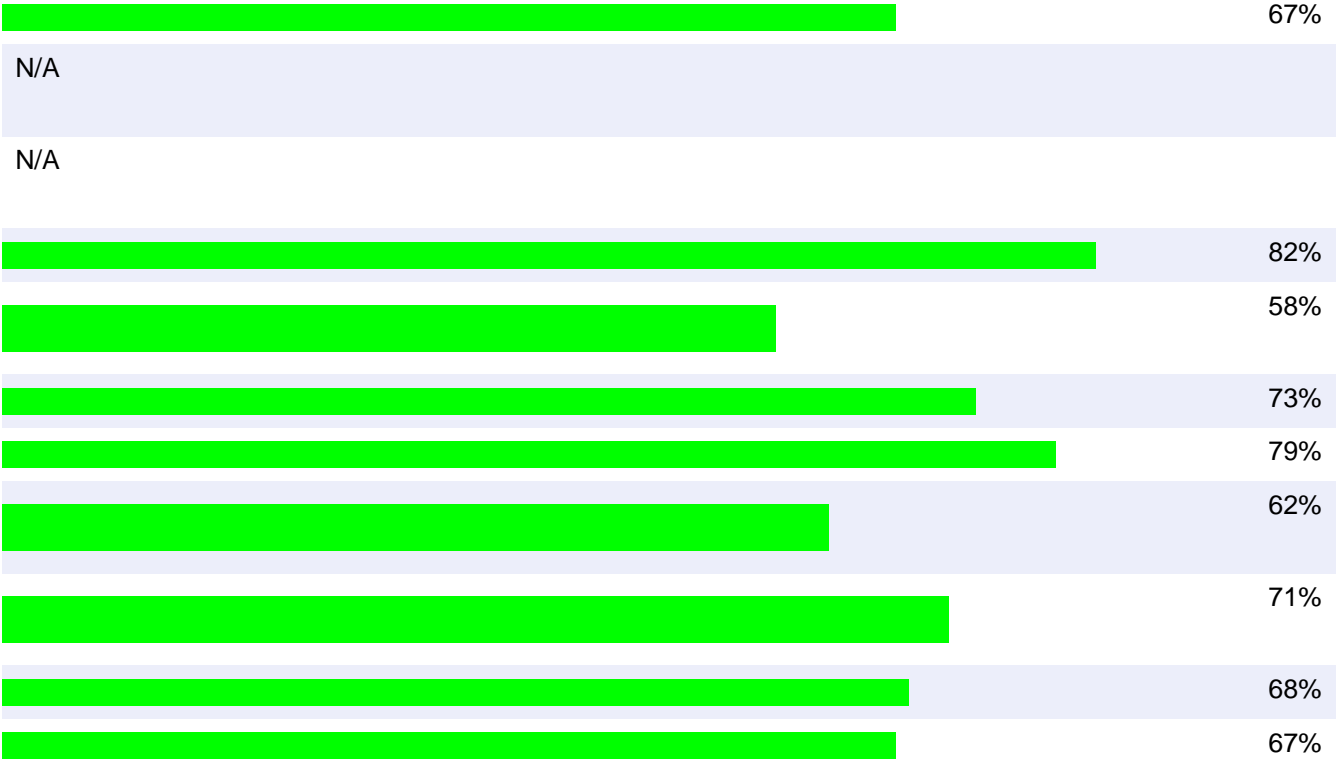
Percent of patients who reported YES,they would probably recommend the hospital.



# LDS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES,they would definitely recommend the hospital.






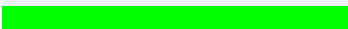







# LDS

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Number of Completed Surveys	
300 or more	
N/A	
N/A	
Between 100 and 299	
300 or more	
300 or more	
300 or more	
Between 100 and 299	
300 or more	
300 or more	
300 or more	
300 or more	

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Survey Response Rate Percent	Survey Footnote
 37%	
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
 32%	
 24%	
 43%	
 39%	
 26%	
 38%	
 24%	
 33%	

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## Hospital Footnote